



WHAT TO EXPECT DURING YOUR EYE EXAM IN LIGHT OF THE COVID-19 PANDEMIC

We are living in an unprecedented time with the COVID-19 pandemic!

Dr. Mulanix and the LFE team want you to feel as **comfortable and safe** as possible when you visit our office.

We have created a few tips to help you prepare, as our office looks quite a bit different these days:

- All visits require an APPOINTMENT to be seen, even visits to the optical.
 - The Governor has closed all “lobbies” or congregations of people, including our waiting area.
- When you arrive, please CALL THE OFFICE at (810)735-9988 to check-in from your car.
 - We will call you when your room is ready or an optician is available to serve you.
 - We may ask you a series of questions about your health history and take your temperature.

****IF YOU HAVE SYMPTOMS OF COVID-19 you will be asked to reschedule****

Fever >100.4°F, cough, shortness of breath, chills, loss of smell or exposure to a (+) person within 14 days

- Everyone is required to WEAR A MASK or cloth face-covering to enter the building per the Governor’s EO.
- Unless necessary, NO ADDITIONAL PEOPLE may accompany the patient to their eye examination.
 - Exceptions include minors with one parent, or one necessary support person.
- We have developed disinfection, PPE & social distancing protocols to reduce COVID-19 transmission:
 - All equipment, exam rooms, eyeglasses and common surfaces are disinfected after every patient.
 - The LFE Team will be wearing a face covering, most likely a surgical or N95 mask.
 - The team may also be wearing gloves, a face shield, and medical attire like scrubs.
- Dr. Mulanix is spreading out patient exams to only one per hour to maintain social distancing.
 - This will put a squeeze on available appointments as the entire hour is reserved just for you.

- Therefore, you **MUST CONFIRM** at least 24 hours prior to your exam time to hold your spot; otherwise, your spot will be given to another patient on the waiting list.
 - You will be sent a secure link to fill out registration *ahead of your appointment time*.
 - This will be critical to reduce your wait time and help expedite your visit.
 - Please fill everything out at least 24 hours before your appointment time.

As you may know, Dr. Mulanix REFUSES TO RUSH YOU through your exam.

She will remain fully accessible to you during your appointment time.

But that means that you must be patient toward others receiving care.

Our schedule will likely be booked out for a few weeks while we attempt to catch up on nearly **three months'** worth of patients waiting, just like you, for an eye exam. Our promise to you is that we are working hard to see everyone in a timely manner with the top priority of keeping our community as **SAFE** as **POSSIBLE**.

We love our community and look forward to resuming full service to you and your family as soon as possible!

Dr. Mulanix and the LFE Team